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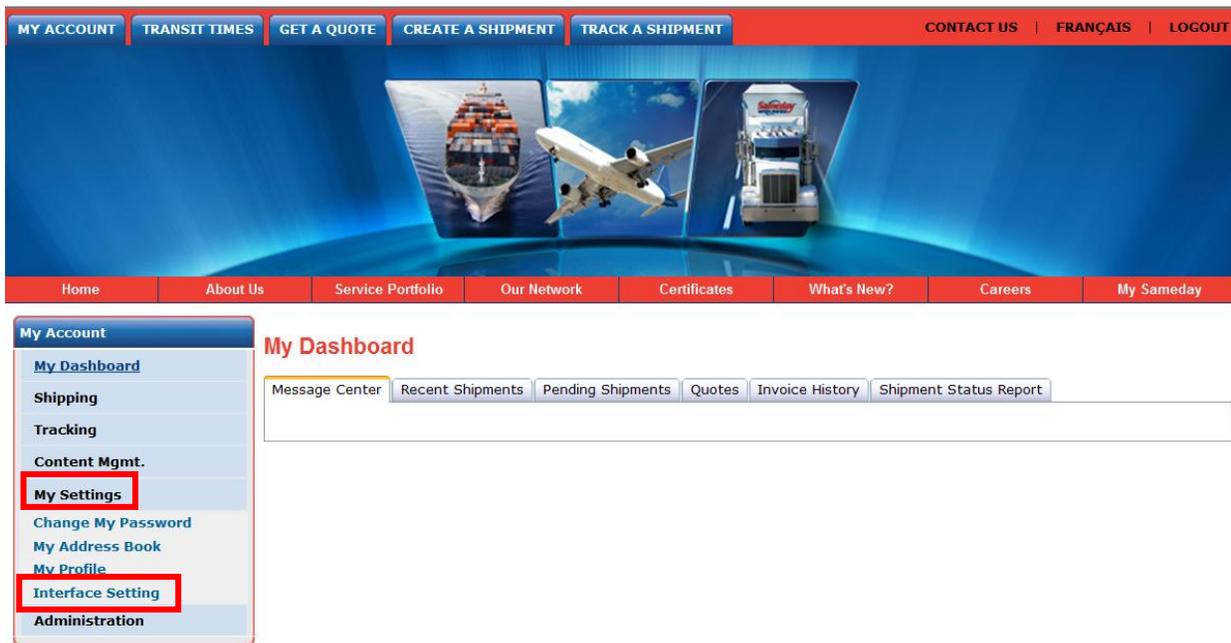
Dear Valued Customer,

We've taken your feedback and improved our website!

Now you can pre-populate certain fields in order to ship faster. Simply follow the four easy steps below to customize your account's fields and save time creating shipments. And of course, should you have any troubles, do not hesitate to call our customer service line at 1-877-SAMEDAY (726-3329).

Step 1: Login to your Account at www.sameday.ca.

Step 2: Once logged in, click on "My Settings", → "Interface Setting"



The screenshot displays the Sameday website's user interface. At the top, there is a navigation bar with buttons for 'MY ACCOUNT', 'TRANSIT TIMES', 'GET A QUOTE', 'CREATE A SHIPMENT', and 'TRACK A SHIPMENT'. To the right of this bar are links for 'CONTACT US', 'FRANÇAIS', and 'LOGOUT'. Below the navigation bar is a large banner image featuring a cargo ship, an airplane, and a Sameday truck. Underneath the banner is a secondary navigation bar with links for 'Home', 'About Us', 'Service Portfolio', 'Our Network', 'Certificates', 'What's New?', 'Careers', and 'My Sameday'. On the left side, there is a 'My Account' menu with the following items: 'My Dashboard', 'Shipping', 'Tracking', 'Content Mgmt.', 'My Settings' (highlighted with a red box), 'Change My Password', 'My Address Book', 'My Profile', 'Interface Setting' (highlighted with a red box), and 'Administration'. The main content area is titled 'My Dashboard' and contains a row of tabs: 'Message Center', 'Recent Shipments', 'Pending Shipments', 'Quotes', 'Invoice History', and 'Shipment Status Report'. Below these tabs is a large empty rectangular box.

Step 3: Customize your Interface. You can customize any or all of the following fields by selecting from the drop down menus:

- Service Type (Business/Home Delivery)
- Shipment Type (Regular Shipment, Return, Exchange, Quote)
- From (One Specific Shipper)
- To (One Specific Consignee)
- Payment Type (Prepaid, Collect , Third Party)
- Bill To (One Specific Account Number)
- Measurement Type (Imperial/Metric)
- Ready Time (**NOTE:** Use the 24 hour clock)
- Close Time (**NOTE:** Use the 24 hour clock)

Save your Customized Interface by clicking “Save” at the bottom of your screen.

Step 4: Create your shipments as usual with your customized interface. Save time by not needing to input the data for these fields.

NOTE: All customizable fields remain changeable for shipments that might differ from the norm. However, should you wish to change the customized fields at a later date, simply repeat the process and the fields will be customized to your new shipment needs.

The screenshot shows the 'Create Shipment' page on the Sameday website. The page has a navigation bar at the top with links for 'MY ACCOUNT', 'TRANSIT TIMES', 'GET A QUOTE', 'CREATE A SHIPMENT', 'TRACK A SHIPMENT', 'CONTACT US', 'FRANÇAIS', and 'LOGOUT'. Below the navigation bar is a banner image showing a ship, an airplane, and a Sameday truck. A secondary navigation bar contains links for 'Home', 'About Us', 'Service Portfolio', 'Our Network', 'Certificates', 'What's New?', 'Careers', and 'My Sameday'. On the left side, there is a 'My Account' sidebar with links for 'My Dashboard', 'Shipping', 'Tracking', 'Content Mgmt.', 'My Settings', and 'Administration'. Below the sidebar are sections for 'I want to...' with links like 'Get a quote >', 'Track a shipment >', 'Get transit times >', 'Request a pickup >', and 'Register E-Invoice >', and a 'Rate Calculator' section with a link 'Click here to find out how much it costs before you ship >'. The main content area is titled 'Create Shipment' and contains a form. The form has several sections: 'Select service' with radio buttons for 'Commercial/Business Delivery' (selected) and 'Residential/Home Delivery'; 'Select Shipment Type' with a dropdown menu set to 'Regular Shipment'; 'Quote No.' with an input field and a 'Get Details' button; 'From Address' with a dropdown menu for 'My Customer Code'; 'To Address' with a dropdown menu for 'My Customer Code' and several input fields for 'Contact Name *', 'Company Name *', 'Address Line1 *', 'Address Line2', 'City *', 'Province/State', 'Postal Code/Zip *', 'Email', and 'Telephone *'; and 'Remember this' with a checkbox. At the bottom of the form, there are radio buttons for 'Prepaid' (selected), 'Collect', and 'Third Party'. A red box with the text 'Customized fields pre-populate' has arrows pointing to the 'My Customer Code' dropdowns, the 'Contact Name *', 'Company Name *', 'Address Line1 *', 'City *', 'Province/State', 'Postal Code/Zip *', and 'Telephone *' fields, and the 'Prepaid' radio button.